



Centara is one of the fastest point-of-sale (POS) systems on the market. Lower total cost of ownership and improved productivity are one of the main advantages, when setting up Centara.

Flexible on-screen menus and tailor-made manager functions along with extensive reporting abilities and reliability, give Centara the leading edge managers are searching for when choosing a POS system.

Intuitive design and simple user interface cuts down training time, enabling managers to make the most of the system, allowing for minimized check-out time.

The system operates on most known POS hardware and easily communicates with other software.



SPECIAL ORDER (Horizontal)

By using the Special Order module, retailers are able to fulfil their customers' purchases even in the face of out-of-stock items, or items that are no available in store. In such situations Special Orders can be created, the customer's details are captured, and even pre-payments or full payments can be recorded against the order.

The special order module covers functionality known variously as; Rain check, Layaway and click & collect.

Special Orders can be created at the POS by any staff that has been granted the required permission, with minimal delays to the customer or regular till operations.

Functionality highlights:

- Stock lookup through the underlying accounting system
- Simple data-capture setup, i.e., customer name, e-mail address, telephone, etc.
- Handling of down-payments or pre-payment
- Integration to external systems, such as web-stores
- Integration to Centara's discount engine, for customer discounts or item discounts
- Special Order items can be limited to a subset of available items
- E-mail notification regarding status of orders

OFFER SPECIAL ORDER TO YOUR CLIENTS

Special Order allows retailers to provide their customers with the ability to order items for delivery at a future date.

The Special Order module can also be integrated with web-stores, for web order and in-store pickup of items, or for reserving items for pickup at the customer's leisure.

Notifications can be e-mailed to the customer so that the customer is aware of the order details.



Build a successful relationship with your customers through an enhanced service level by offering Raincheck on Special orders.

By choosing Special order, the business owner or manager is able to meet the customers' needs, and allows them the freedom of shopping at their own pace with quality assurance.

In Special order the security is guaranteed by operator permissions. Those can be modified to only allow a select group of individuals to create and/or handle Rainchecks.

The intuitive design and configurable interface makes Centara POS exceptionally easy to use and allows new employees to get up and running using the system within minutes.

EASY TO CREATE A SPECIAL ORDER AT THE POS

Creating a Special Order at the POS is as easy as doing a regular sale. The customer's details are captured according to the retailer's specification, and items are added to the sale. Full item-search capabilities are available, and of course items can be scanned directly.

MANAGING SPECIAL ORDER

Special Orders can be managed at the POS, such as adding and removing items, changing quantities or prices, or capturing payments.

The full details of the order process are available, and can be used to answer any questions regarding the order.

EMAIL COMMUNICATIONS OVERVIEW

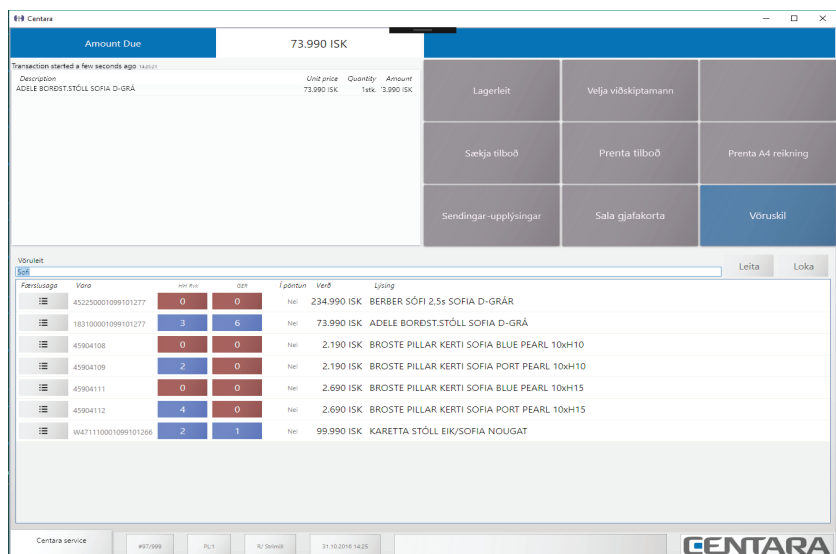
When a Special Order has been created, an e-mail is sent to the customer with the details.

In general, e-mails are sent when:

- changes have been made to the order,
- payments are recorded against the order,
- the order items are ready for pickup.

STOCK LOOKUP

Centara can connect with the underlying inventory system for on-line inventory lookup, to ensure that the till staff has detailed information on stock at hand and even pending inventory-orders.



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